

April 2024

After Hours and Agency Emergency Contact Telephone Number: 252- 617-7825 or 252-665-3091.

HRU Corporate Compliance Officer is Sheila Nobles 252-258-7733.

Pay Dates: April 5th and 19th.

Training

Please monitor your 30, 60, and 90- day report and register for any training that you need. Contact your Team Leader with any questions or comments.

Quality Assurance Measurements

HRU completed the fall cycle of quality assurance measurements. Please note below the agency's following results:

90% of Respondents to "Client Satisfaction" Above Average

85% of Respondents "Employee Satisfaction" Satisfied with working at HRU

90% of Respondents rated HRU services Outstanding

Thank you for your participation and if you have not participated, please consider it as your opinion is valued.

2024 CARF Rating: Excellent

Community Events & Activities (in person or virtual)

- Craven County newbern.recdesk.com
- Carteret County ccpr.recdesk.com
- Pamlico County <https://www.pamlicocounty.org/parks-recreation.aspx>
- Jones County jonescountyga.org
- Onslow County onslowcountync.gov

Quote for the month:

"The problem with troubleshooting is that trouble shoots back. ~Author Unknown