

# MONTHLY NEWSLETTER

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Member of: The ARC, Craven County CARF Accredited

## May 2025

After Hours and Agency Emergency Contact Telephone Number: 252-617-7825 or 252-665-3091.

HRU Corporate Compliance Officer is Sheila Nobles 252-258-7733.

Pay Dates: May 2nd, 16th, & 30th

#### **Training**

Please monitor your 30, 60, and 90- day report and register for any training that you need. Contact your Team Leader with any questions or comments.

#### **Training Dates:**

EBPI Training with Lisa Franks: May  $11^{th}$  and  $25^{th}$  @6:00 pm via Zoom Annual Training with Jamie Gibbs: May  $7^{th}$ @ 6:00 pm via Zoom and May  $24^{th}$  @ 10:00 am via Zoom CPR/First Aid with Kim Brown: May $14^{th}$  and May  $21^{st}$  @ 5:00 pm at HRU

### **Quality Assurance Measurements**

HRU completed the fall cycle of quality assurance measurements. Please note below the agency's following results:

90% of Respondents to "Client Satisfaction" Above Average 85% of Respondents "Employee Satisfaction" Satisfied with working at HRU 90% of Respondents rated HRU services Outstanding

Thank you for your participation and if you have not participated, please consider it as your opinion is valued.

#### Community Events & Activities (in person or virtual)

- Craven County newbern.recdesk.com
- Carteret County ccpr.recdesk.com
- Pamlico County <a href="https://www.pamlicocounty.org/parks-recreation.aspx">https://www.pamlicocounty.org/parks-recreation.aspx</a>
- Jones County jonescountyga.org
- Onslow County onslowcountync.gov

#### Quote for the month:

"Weakness of attitude becomes weakness of character."~Albert Einstein